

Heating and cooling systems nearly always seem to be breaking down when the weather is at its worst – on the coldest day of a frigid winter, or during a sizzling summer heat wave. Times when your home comfort system must work the hardest, and when you, of course, need it most. An Empire Planned Maintenance Program (Ultimate Service Agreement...USA) helps avoid breakdowns plus it protects and prolongs the life of your equipment. As an Empire Ultimate Service Agreement client you always receive priority service!

We'll Roll Out the Red Carpet for You

Here is what you'll receive with this money saving agreement:

- **PEACE OF MIND:** Automatic, periodic inspection, lubricating, adjusting and cleaning of your heating and cooling system keeps it running at peak, trouble free efficiency. Potential problems are spotted before they can cause trouble or danger to life and property.
- **PLANNED BUDGET:** Fixed cost allows budgeting in advance for this maintenance service, labor and parts. It is only a single investment, NO hidden expenses.
- **LONGER PRODUCT LIFE EXPECTANCY:** It is a well known fact that regular maintenance and service on your home's mechanical equipment prolongs its life while keeping it running at peak efficiency. Over 90% of all breakdowns are caused by a lack of proper maintenance. We can solve these problems.
- **TRAINED PROFESSIONALS:** When you open up the phone book or look online, how do



you know whether you will get 'Bubba' at the door with a pair of pliers hanging out his back pocket? By having a USA, a planned maintenance agreement, you will be receiving the highest degree of professional factory trained, Comfort Certified technicians this industry has to offer. You can't help but save money.

- **POSTIVE PROOF OF FACTORY REQUIRED**

MAINTENANCE: In order to maintain your warranties and guarantees from the manufacturer of your heating and cooling equipment you are required to have the equipment regularly serviced by a trained professional. If you don't, and something goes wrong, then chances are good that your warranty will be voided. The vast majority of equipment breakdowns are due to lack of maintenance, not

equipment malfunction, and this is why the factory will seldom pay out on requests for warranty.

- **LOWER UTILITY BILLS:** It isn't a secret. A system that is clean and maintained regularly will cost less to operate, will break down fewer times and will last longer. A maintenance agreement is FREE when you calculate in the utility savings alone.
- **MONEYBACK GUARANTEE:** Every one of Ultimate Maintenance Agreements comes with a 100% Satisfaction Guarantee that says you can ask for and get your money back for any reason or no reason at all.



- **FRONT OF THE LINE**

SERVICE: Even on the hottest of days or the coldest of days. No matter how busy we are our maintenance clients comes first. You will receive service within 24 working hours or we will show up to your home with a check for \$250 for your inconvenience. No one else gives you these kinds of guarantees.

- Rather than take the "ignorance is bliss" approach, I strongly suggest investing in this Ultimate Service Agreement and taking a proactive, maintenance approach. Not only will your air conditioning equipment last longer, it will be more reliable and have fewer interruptions in service.

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Jim Eichman

**The Master of Home Air Conditioning Comfort
President Empire Heating and Air Conditioning since 1992**

Call now 1.877.247.6426



Jim & Stephanie